



Disclosure of Services

Senior HomeFinder of Iowa (SHF) is a senior housing referral service. As a client of SHF; you, your family and representatives have the right to a disclosure statement. SHF does not charge a fee to their clients or representatives for referral services and are paid directly by the senior housing and care provider. SHF makes referrals and offers options to their clients and does not make direct recommendations.

- SHF senior housing referral services are always free to our clients and their families or representatives.
- SHF works with the client and senior living communities. We will inform the communities with details regarding the clients housing and care needs. In order to do so, SHF must obtain authorization to disclose confidential health care information and information identifying the client.
- SHF visits the senior housing provider facilities we refer our clients at a minimum of once per year.
During the referral process SHF will inform our clients if the property has been toured.
- The client may without cause stop using SHF services or switch to another agency without penalty or cancellation fee to the client or representative.
- A client may file a complaint of violations with the Iowa Attorney General's office:
Consumer Protection Division: consumer@agiowa.gov or 515-281-5926.
- SHF receives fees from the senior housing communities for making referrals. This fee is based on an agreement between SHF and the community. SHF requests that you provide a copy of your closing contract/documents indicating the monthly charges when complete.
- SHF contracts with the senior living communities state the fee cannot be passed on to the client.

I hereby acknowledge receiving the Senior HomeFinder of Iowa Disclosure Statement:

Client's Printed Name

Client or Representative Signature

Date